FORD **PROTECT**®

# PremiumCARE



**Go Further** 

## GO FURTHER WITH **PREMIUM**CARE

Enhance your ownership experience and protect your investment with PremiumCARE.

## DESIGNED BY FORD • BUILT BY FORD • PROTECTED BY FORD

## The numbers speak for themselves<sup>†</sup>:

Choose the \$0 deductible option with a Ford Protect PremiumCARE Extended Service Plan.



These examples are based on an average estimated Canadian retail repair cost for 2021 Edge. Actual repair costs will vary by vehicle and Dealer location.



## **Comprehensive Coverage**

Covers the parts and labour on over 1,000+ vehicle components to help shield you from the cost of unexpected repairs



## First-Day Rental Vehicle Benefits

- Rental vehicle reimbursement of up to \$50/day for up to 10 days on a covered repair
- Optional Rental Plus!\*\* upgrades benefits to \$90/day (maximum) for up to 10 days



### Roadside Assistance<sup>‡</sup>

 Covers towing, flat tire change, trip planning, emergency travel expense reimbursement, battery boost (excluding electric batteries), winch out, lockout assistance, fuel delivery



### **Choose Your Deductible**

 Adjust the standard \$100 deductible to \$0 (new plans only), \$50, \$200 or a "disappearing" deductible.

<sup>†</sup>When the \$0 deductible option is chosen. \*\*New plans only.

\*Extends complimentary Roadside Assistance coverage beyond Warranty Roadside Coverage when plan time/distance exceeds Warranty Roadside Coverage period.

## WHY FORD PROTECT?



## Convenience

• Service at all Ford and Lincoln Dealers across Canada and the U.S.



## Confidence

- Expert service by Ford-trained Technicians using Ford-approved parts for superior fit, finish and performance
- The only plan 100% backed by Ford Motor Company of Canada, Limited



## Value

- Coverage is transferable\* and may increase the resale or lease-end value of your vehicle
- Shields you from unexpected repairs with extended component coverage
- Flexible payment options plan costs may be included in your finance contract

#### A smart way to protect your investment!

\*Transfer fee may apply.

## THE **EASIEST** CHOICE FOR THE **ULTIMATE** PLAN

## Upgrade to PremiumCARE Plus!

- First-day rental vehicle benefits up to \$90/day up to 10 days
- \$0 deductible
- Lighting coverage of all light bulbs, lamps and headlamps, including LED and HID

With thirteen popular time and distance options to choose from, there's a PremiumCARE Plus! plan that's right for you:

TIME AND DISTANCE SELECTION					
TIME	DISTANCE				
8 years	200,000 km				
8 years	80,000 km				
7 years	150,000 km				
7 years	80,000 km				
бyears	120,000 km				
бyears	100,000 km				
бyears	80,000 km				
5 years	150,000 km				
5 years	120,000 km				
5 years	100,000 km				
5 years	80,000 km				
4 years	100,000 km				
4 years	80,000 km				

Coverage for eligible vehicles begins on the date of plan purchase and ends at the selected time (from Warranty Start Date) or distance travelled (on the vehicle's odometer) limitation (whichever occurs first); time and distance travelled limitations are calculated from the Warranty Start Date and zero kilometres.

Coverage begins at the expiration of the Basic Coverage of the New Vehicle Limited Warranty (if applicable).



## **Premium**CARE **Combination Valve**

### ENGINE

All Internal Lubricated Parts Cylinder Block **Cylinder Heads Diesel Injector Pump Diesel Lift Pump Engine Mounts** Flywheel **Flywheel Ring Gear** Fuel Tank and Metal Lines Gas and Diesel Fuel Injectors and Metal Fuel Lines Harmonic Balancer and Bolt Ignition Coil and Ignition Module (Electric) Manifold (Exhaust and Intake) Manifold and Bolts Oil Pan Oil Pump PCM Module Powertrain Control, Sensors, Actuator Radiator and Fan (Clutch or Motor) Seals and Gaskets Thermostat Thermostat Housing **Timing Chain Cover** Timing Chain (Gears or Belt) Turbocharger/Supercharger Unit (Factory Installed) Valve Covers Variable Camshaft Timing (VCT) Phasers Water Pump **TRANSMISSION** All Internal Parts Release Hubs & Bearings Seals and Gaskets BRAKES **Torque Converter** Transfer Case (Including All Internal Parts) Transmission Case

Transmission Linkage

Transmission Mounts

Transmission Control Module

#### REAR-WHEEL-DRIVE AXLE Axle Shafts

Bearings (Front & Rear) Master Cylinder Parking Brake Linkage and Cables Drive Axle Housing and Front Axle Housing for 4x4 Retainers and Clips (Including All Internal Parts) Self-Adjusters Driveshaft Shaft (Brake Pedal) Seals and Gaskets Springs Universal and Constant Velocity Joints Wheel Cylinders FRONT-WHEEL-DRIVE AXLE FRONT AND REAR 1-0-1 Axles. Seals and Gaskets SUSPENSION Bearings (Front & Rear) Auto-Levelling Suspension System Final Drive Housing and (Factory Installed) Rear Axle Housing for AWD Ball Joints (Upper and Lower) (Including All Internal Parts) Control Arms (Upper and Lower) Hubs, Automatic Front Locking Control Arm Shafts and Bushings (Four-Wheel Drive) **Kingpins and Bushings** Locking Rings (Four-Wheel Drive) Linkage and Bushings Seals and Gaskets MacPherson Struts Universal and Constant Velocity Joints **Roll Stability Control** STEERING Spindle and Spindle Supports Column Lock (Tilt Wheel) Springs Control Valve Stabilizer Bar Cooler and Metal Lines Tie Rods **Electronic Power Assisted Steering** Power Steering Pump/Electric Power Steering Actuator Pulley Assembly

Metal Lines and Fittings

## ELECTRICAL

1 0

Iternati AWD/4WD System Charge and Volt Gauges Clock (Electric) Driver's Seat Position Sensor Electronic Ignition Module Fuel Pump Heated Backglass (Electrical Only -Not Glass Damage or Breakage) Ignition Lock & Switch Intelligent 4WD Systems Power Mirrors (Not Glass Damage or Breakage) Power Running Boards Radiator Fan Relay Rear Window Power Sunshade Speedometer/Odometer (Electrical and Mechanical) Starter Motor Starter Motor Solenoid Switches (Manually Operated Electrical) Temperature Gauge Voltage Regulator

Wiper-Activated Headlamps Wiper Motors Wiring Harnesses (Excluding Spark Plug Wires) Bulbs'

#### LED/HID lamps and headlamps<sup>^</sup> Sealed Beam Lamps' **AIR CONDITIONING** AND HEATING

Accumulator Automatic Temperature Control Clutch **Clutch Bearings** Clutch Switch Compressor Compressor Head **Compressor Seals** Condenser Evaporator **Field** Coil Heater Blower Motor Heater Control Assembly

Heater Core Assembly Instrument Panel Registers and Air Ducts

#### Pullev HIGH-TECH

Active Park Assist Adaptive Cruise Control Adaptive or High Intensity Headlamp System (Excluding Lamps, Housing & Bulbs) Air Suspension (Selected Electronic Components) Anti-Theft Alarm (Factory Installed) Auto Lock and Auto Unlock System (Excluding Lost Key Fob and Fob) FordLink<sup>™</sup> System Forward Sensing System Fuel Mixer (Alternative) In-Dash Navigation System (Factory Installed) Intelligent Oil Life Monitor System Instrument Cluster (Excluding Dash Pad & Instrument Cluster Lens) Key, SecuriLock<sup>®</sup> (Excluding Lost or Damaged Microchip-Encoded Kev) Keyless Entry System

(Factory Installed) Message Centre Power Antenna Power Seat Motors **Rain-Sensing Wipers** 

**EMISSIONS** 

Air Control Valve

Air Idle Vacuum Valve

ECC Relay Assembly

**FGR Pressure Sensor** 

EGR Regulator Assembly

Electronic Throttle Control

Idler Air Control Valve

Knock Sensor

Oxygen Sensor

PCV Valve

PCV Hose Assembly

PCV Vapour Filter

**EVAP Vapour Storage Canister** 

Mass Air Flow/Intake Air Temp Senso

EGR Control Valve

EGR Valve Adapter

Air Check Valve Assembly

Air Supply Valve (Hose and Tube)

DEF System (Excludes Catalyst)

Barometric Pressure Sensor

## 

Passive Anti-Theft Ignition System Power Door Locks and Retainer Clips Power Window Motors/Regulators Refrigerated Console Reverse Camera/Sensing System Sensor (Alcohol) SOS Post-Crash Alert System Speed Control SYNC® and MyFord Touch® (Excludes Software Upgrades) Trailer Brake Module (Factory Installed) Unique Hybrid/Electric Vehicle Components (Excluding High-Voltage Battery and Cables)

Antenna, Radio (Base Assembly)

Audio Sound System Cables and Wiring Cellular Phone, Receiver, Handset, Speaker Assembly and Antenna (Factory Installed) Compass and Therm Readout Displays Controls (Rear Seat) Radio (AM, AM/FM), Speakers, Cassette Player, Digital CD Player, Graphic Equalizer, Premium Sound Amplifier (Factory Installed) Rear Entertainment System (Factory Installed)

#### **SAFETY**

Air Bag Module Assembly Blind Spot Information System (Electrical Only - Not Mirror or Glass Damage or Bulbs) **Collision Mitigation System** Cross Traffic Alert System Diagnostic Module Assembly (Air Bag) Door Ajar Warning Switch Assembly Door Handles (Factory Installed) Guides, Bezels, Brackets and Supports (Safety Belts/Shoulder Straps) Head Restraint Retainers and Sleeves (Safety Belt) Lane Departure Warning System Lock Cylinder (Door) Lock Lever Assembly (Door) Lock Lever Assembly (Tailgate) Lock Lever Retainers, Clips and Brackets Module (Passive Restraint) MvKev<sup>®</sup> System (Does Not Cover Lost Keys) Safety Belt Buckle (Front and Rear) Safety Belt Motor Drive Assembly Safety Belt Restraint Carrier Safety Belt Retractors Safety Belt Track Assembly Safety Warning Chime Assembly

Safety Canopy

Sensors (Air Bag)

Shoulder Strap Track Assembly

Wiring Assembly (Air Bag)

Window Handles (Factory Installed)

Reductant Urea System Temperature Sensor (Engine Coolant) Vacuum Restrictor VAF Sensor

### THE ONLY COMPONENTS NOT COVERED BY PREMIUMCARE:

Idler Arm

Seals and Gaskets

Steering Gear Housing,

(Including All Internal Parts)

Underbody Steering Linkages

ABS Hydraulic Control Unit

Brake Booster (Power)

Anti-Lock Brake Module and Sensors

Manual and Power

Steering Column

Steering Shaft

and Couplings

**Backing Plates** 

Calipers

MECHANICAL – Service adjustments and cleaning, software upgrades, lost keys, navigation map media (CD/DVD/memory cards/hard drive), batteries of all types, hose seals, brakes (front hub, drums, shoes, linings, disc rotors, pads), manual transmission clutch disc, coolant, exhaust system (includes catalytic converter), filters, fluids, lubricants, fogging of lamp assemblies, shock absorbers, spark plugs and wires, squeaks and rattles, tires, tune-ups, wheel balancing, wheel alignment, wiper blades, wheel studs and unauthorized alterations or modifications of the vehicle of any kind. EXTERIOR – Service adjustments, glass and fixed (non-moving) body parts, bumpers, glass, mouldings, ornamentation, paint, rust, sheet metal, structural underbody framework, sideview mirrors (glass and housing), water leaks, wind noise, weatherstrips, wheels, wheel studs, wheel covers and ornaments, convertible top and bow, fabric, liners and fasteners. INTERIOR – Carpets, dash pad, headliner, knobs, rear-view mirror (glass and housing), trim and upholstery.

# 000+ COMPONENTS COVERED

No. of the local diversion of the

## NEW VEHICLE PLANS

	TIME AND DISTANCE SELECTION							
	200,000 km	150,000 km	120,000 km	100,000 km	80,000 km	60,000 km		
8 years	<b>1</b> ††				<b>1</b> ††			
7 years		<b>1</b> ††			∎ <sup>††</sup>			
бyears			<b>1</b> <sup>††</sup>	<b></b> <sup>††</sup>	<b>1</b> <sup>††</sup>			
5 years		<b>1</b> ††	<b>1</b> ††	<b>1</b> ††	∎ <sup>††</sup>			
4 years				<b>*</b> ††	<b>1</b> ††			
3 years								

<sup>††</sup>PremiumCARE Plus! Upgrade available at these plan intervals.

## USED VEHICLE PLANS

Certified Pre-Owned vehicles are eligible for longer-term plans<sup>6</sup> starting at 5 years/100,000 km to 10 years/200,000 km.

TIME AND DISTANCE SELECTION							
Current kilometres		100,001 – 130,000 km		0 – 160,000 km		0 – 100,000 km	0 – 65,000 km
7 years/ 200,000 km					¢		
7 years/ 150,000 km					é		
7 years/ 120,000 km					¢		
7 years/ 100,000 km						¢.	
6 years/ 200,000 km					¢		
6 years/ 150,000 km					é		
6 years/ 120,000 km					é		
6 years/ 100,000 km						¢.	
5 years/ 100,000 km						é	
4 years/ 80,000 km							
4 years/ 60,000 km							
4 years/ 40,000 km							
3 years/ 80,000 km							
3 years/ 60,000 km							
3 years/ 40,000 km							
2 years/ 40,000 km							
1 year/ 20,000 km							
6 months/ 10,000 km				<b>1</b> <sup>‡‡</sup>			
3 months/ 5,000 km				<b>1</b> <sup>‡‡</sup>			

NOTE: Not all CPO (Certified Pre-Owned) plans are listed in chart above. See Dealer for details on available 8 to 10-year plans.

Coverage for eligible vehicles begins on the date of plan purchase and ends at the selected time (from Warranty Start Date) or distance travelled (on the vehicle's odometer) limitation (whichever occurs first); time and distance travelled limitations for all New Vehicle Plans are calculated from the Warranty Start Date and zero kilometres.

Coverage begins at the expiration of the Basic Coverage of the New Vehicle Limited Warranty (if applicable).

\$Applies to CPO (Certified Pre-Owned) vehicles only.

<sup>#</sup>Applies to PremiumCARE plan only.

^Unless Interior/Exterior Lighting Delete Option selected.

## THE ULTIMATE OWNERSHIP EXPERIENCE

### PremiumCARE + FMPP

By combining PremiumCARE with a Ford Maintenance Protection Plan, you benefit from our ultimate coverage of 1,000+ vehicle components, plus all required scheduled maintenance^ (as outlined in your Owner's Manual) and coverage of 8 wear items.

\*Based on scheduled maintenance intervals and the applicable Operating Conditions set out in your vehicle's Owner's Manual and limited to the maximum number of service visits included in the selected plan.



VEHICLE	MAKE			MODEL		
	YEAR			D NEW	D PRE-OWNED	
DATE OF Purcha		/	/	ODOMETER_		

TIME/ Distance

PRICE\$\_

## DESIGNED BY FORD • BUILT BY FORD • PROTECTED BY FORD

This brochure is only intended to provide limited general information about Ford Protect as certain restrictions, limitations, and exclusions apply. Plan availability, benefits and coverage may vary by province. See your participating Dealer for full plan details. Illustrations used in the brochure are for graphic representation only. See your Dealer or your Owner's Manual for complete details of the New Vehicle Limited Warranty.

## 24-hour Roadside Assistance | 1-800-665-2006

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